

---

# SMART business



Microsoft Dynamics 365 Business Central

## SMART LOCALIZATION

Release Note

v. 2026.07

Published

**Confidentiality Notice:** This document is confidential and contains commercial classified information as well as intellectual property of SMART business. Neither this document, nor any information contained herein can be reproduced or disclosed under any circumstances without the prior written consent of SMART business. Please note that disclosure, copying, distribution or use of this document and the information contained herein is strictly prohibited

## Contents

|                                                               |    |
|---------------------------------------------------------------|----|
| 1. Introduction.....                                          | 3  |
| 2. SMART EDI upgrades .....                                   | 4  |
| 3. SMART Batch Fixed Asset Accounting upgrades .....          | 6  |
| 4. SMART IFRS16 Leasing upgrades.....                         | 7  |
| 5. SMART Partner Clarity upgrades .....                       | 8  |
| 6. SMART Cash Flow upgrades .....                             | 9  |
| 7. SMART E-Receipt upgrades .....                             | 10 |
| 8. SMART SAF-T upgrades .....                                 | 11 |
| 9. SMART Payroll Connector for HiBob upgrades .....           | 14 |
| 10. SMART Employee Self-Service upgrades.....                 | 15 |
| 11. Procedure for system upgrade .....                        | 17 |
| 12. Terms and conditions for SMART Localization upgrade ..... | 18 |

## 1. Introduction

The document outlines the improvements and changes in the functionality of the SMART Localization solution that are included in the next regular upgrade 2026.07. The upgrade includes changes in functionality for the period from 01.04.26 to 30.06.26.

### Disclaimer

The contents of this document are for information only and represent the current view of SMART business LLC on the subject matter as of the date of publication. This document and its contents are not and should not be interpreted as a commitment on part of SMART business LLC. SMART business LLC does not guarantee the accuracy of any information contained in this document.

### Copyright Notice

Complying with all applicable copyright laws is the responsibility of the user. The contents of this document are the copyright of SMART business LLC. Without limiting the rights of SMART business LLC, as owner of the copyright, no part of this document may be reproduced, saved or entered into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, or be incorporated into any other work or publication, without the express official written permission of SMART business LLC. You may copy extracts of this document for your personal use.

SMART business LLC may have patents, patent applications, trademarks, copyrights, or other intellectual property rights covering subject matter in this document. Except as expressly provided in any separate written license agreement from SMART business LLC, the furnishing of this document does not give you any license to these patents, trademarks, copyrights, or other intellectual property.

© 2026 SMART business. All rights reserved. The names of actual companies and products mentioned herein may be the trademarks of their respective owners.

## 2. SMART EDI upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Functional area | Type of change |
|--------------|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------|
| UA           | #101584 | <p>Support has been added for templates that allow internal documents to be generated without being linked to a record from any Business Central table.</p> <p>The following settings are used for such templates:</p> <ul style="list-style-type: none"> <li>- Type = Other</li> <li>- Source Table ID = 0</li> <li>- Report ID and Report Layout = the corresponding report</li> <li>- Show Report Request Page = Yes</li> <li>- File Name Template = file name with the .pdf extension</li> <li>- Internal Document = Yes</li> </ul> <p>A new Create from Template action has been added to the DocFlow Internal Documents page.</p> <p>When the action is launched, the user selects a document template. The system then opens the request page for the corresponding report, where the user specifies the required filters and parameters. The system generates the report in PDF format and automatically creates a new internal document with the generated PDF attached.</p> | SMART EDI       | New feature    |
| UA           | #101622 | <p>1. Viewing DocFlow JSON responses.</p> <p>On the DocFlow Integration Logs page, a new View Response action has been added for the following operations: Import Incoming, Check Incoming Status, Archive Document.</p> <p>The new functionality allows users to:</p> <ul style="list-style-type: none"> <li>- open the service response in JSON format</li> <li>- view the message structure</li> <li>- copy the entire JSON content with a single click</li> </ul> <p>2. Viewing EDI XML messages.</p> <p>A new View Content action has been added to the EDI Transaction Log page.</p> <p>The functionality allows users to:</p> <ul style="list-style-type: none"> <li>- open the XML content of a request or message</li> <li>- view the XML while preserving its structure</li> <li>- expand or collapse document nodes</li> <li>- copy the entire XML content to the clipboard</li> </ul>                                                                                     | SMART EDI       | New feature    |
| UA           | #91908  | On the Incoming Document page, a new Signatures section has been added.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | SMART EDI       | New feature    |

|           |        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                       |             |
|-----------|--------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|-------------|
|           |        | <p>This section automatically displays information about all electronic signatures and electronic seals contained in the document.</p> <p>The following information is available for each signature:</p> <ul style="list-style-type: none"> <li>- Signer</li> <li>- Signer's registration number</li> <li>- Position</li> <li>- Electronic seal indicator</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                       |             |
| <b>UA</b> | #95655 | <p>A dedicated document type card has been introduced for DocFlow Document Types (DocFlow Services → Document Types), providing settings for automatic employee assignment.</p> <p>A new Employee Assignment Rules section has been added to the card, where users can define a list of employees who will be automatically assigned to documents of the selected document type.</p> <p>After an incoming document is imported, the system automatically populates the document's Assigned Employees section with the employees configured for that document type.</p> <p>The Document Type Card also includes a new Create User Task on Assignment option. When enabled, the system automatically creates a User Task for each assigned employee. To use this functionality, the corresponding Business Central user must first be linked to the appropriate employee record in User Setup.</p> <p>The generated tasks are automatically displayed on the User Tasks page. From each task, users can navigate directly to the associated document using the Go to Task Item action.</p> | SMART EDI             | New feature |
| <b>UA</b> | #92461 | <p>Functionality has been added to populate the Price Incl. VAT and Price Excl. VAT fields in the XML structure of the Order Confirmation (ORDERSP) document for lines where the quantity is equal to zero. For EDI sales order lines where the confirmed quantity is 0, the Price Incl. VAT and Price Excl. VAT values are also set to 0.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | SMART EDI for Ukraine | New feature |

### 3. SMART Batch Fixed Asset Accounting upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                                | Functional area | Type of change |
|--------------|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------|
| <b>CORE</b>  | #101301 | The ability to allocate FA charges in purchase orders for Low-Value FA (parent) has been added.                                                                                                                                                        | SMART Batch FA  | New feature    |
| <b>CORE</b>  | #101649 | An issue has been fixed that prevented the posting of the next FA Movement Act.                                                                                                                                                                        | SMART Batch FA  | Bugfix         |
| <b>CORE</b>  | #96362  | An issue has been fixed in the fixed asset value calculation that occurred when a Low-Value FA (parent) was modernized using items, or when an item was transferred to a Low-Value FA (parent) while Automatic Cost Adjustment for items was disabled. | SMART Batch FA  | Bugfix         |

## 4. SMART IFRS16 Leasing upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                                                                                                                                                                                                              | Functional area      | Type of change |
|--------------|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------|
| <b>CORE</b>  | #97405  | The calculation of the final settlement for the non-leasing component has been adjusted for quarterly, semi-annual, and annual payment schedules, as well as for leases with partial months. Additionally, the total amount of non-leasing components is now displayed at the bottom of the leasing calculation list page.                                                                                                           | SMART IFRS16 Leasing | New feature    |
| <b>CORE</b>  | #98333  | The lease calculation algorithm has been updated for contracts that include an initial payment. If the initial payment date is on or before the leasing start date, the payment is not discounted but is included in the calculation of the right-of-use asset. If the initial payment date is after the leasing start date, its amount is added to the payment for the first period and discounted according to the standard rules. | SMART IFRS16 Leasing | New feature    |
| <b>CORE</b>  | #100122 | The ability to optionally select the discounting logic has been added to the Discount Factors page. Discounting can now be performed either by periods (default) or by days, with a configurable year length of 360 or 365 days for more accurate calculations. The schedule calculation logic has also been updated to support the selected discounting method.                                                                     | SMART IFRS16 Leasing | New feature    |

## 5. SMART Partner Clarity upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                                                        | Functional area       | Type of change |
|--------------|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|----------------|
| UA           | #102621 | An issue has been fixed that caused the VAT payer status of a business partner to be determined incorrectly when the VAT Payer Registration Date was the same as the VAT Payer Cancel Date.                                                                                    | SMART Partner Clarity | Bugfix         |
| UA           | #102639 | The algorithm for determining VAT payer status has been refined. From now on, the status calculation takes into account only the results of successful queries to the registries (VAT Payer Info/VAT Payer Cancel), eliminating the impact of erroneous entries on the result. | SMART Partner Clarity | New feature    |
| UA           | #102268 | An issue has been fixed during YouControl checks of counterparties that occurred while processing request results. The issue was caused by concurrent updates to the customer record. Request processing now works correctly.                                                  | SMART Partner Clarity | Bugfix         |

## 6. SMART Cash Flow upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                                                                                  | Functional area | Type of change |
|--------------|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------|
| <b>CORE</b>  | #103142 | The generation of the payables/receivables schedule has been added for cases where the payment conditions for the invoice payment plan are not specified. In such cases, when the document is released or posted, one schedule line for the full document amount is automatically created by the system. | SMART CashFlow  | New feature    |
| <b>CORE</b>  | #103648 | The Payables Schedule/Receivables Schedule action has been enhanced. It is no longer available if the payment plan for the agreement or counterparty is not set to For invoice.                                                                                                                          | SMART CashFlow  | New feature    |
| <b>CORE</b>  | #103942 | Duplicate Global Dimension Code fields have been removed from the Contract Receivables/Payables Plan Entries table.                                                                                                                                                                                      | SMART CashFlow  | New feature    |

## 7. SMART E-Receipt upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                                                                                                                                                                                         | Functional area | Type of change |
|--------------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------|
| UA           | #100240 | The validation of the user-to-cashier setup has been fixed for service order posting. The setup is now required only when an E-Receipt is expected to be generated.                                                                                                                                                                                                                                             | SMART E-Receipt | Bugfix         |
| UA           | #100244 | The logic for generating E-Receipt lines has been updated for receipts created from sales order or service order payments. If the unit price contains more than two decimal places, it is automatically rounded to two decimal places.                                                                                                                                                                          | SMART E-Receipt | Bugfix         |
| UA           | #67518  | Support for cash payment rounding to 0.10 or 0.50 has been added when generating E-Receipts for payments related to sales orders or service orders. For cash payments, the rounding amount is calculated automatically, the required accounting entries are created to record the rounding difference, and the fiscal receipt is generated in accordance with the requirements of the selected fiscal provider. | SMART E-Receipt | New feature    |

## 8. SMART SAF-T upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Functional area         | Type of change |
|--------------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|----------------|
| UA           | #101206 | The XML VAT Code field has been added to the VAT Reporting Codes table. When the audit file export XML is generated, the TaxCode tag is now populated from this field.                                                                                                                                                                                                                                                                                          | SMART SAF-T for Ukraine | New feature    |
| UA           | #101978 | SAF-T checks have been added before audit document generation and during preview table validation. The system verifies that the XML VAT Code field is populated in the VAT Reporting Codes table and that VAT codes in the tax preview table have corresponding VAT Reporting Code records. If a code is missing or the XML VAT Code field is empty, an error message is generated with the option to open the related record.                                  | SMART SAF-T for Ukraine | New feature    |
| UA           | #103792 | The generation of the SAF-T Data Preview Products table has been optimized. The data selection logic has been changed. Instead of checking each item separately, a single grouped query is now performed for items with Value Entry movements or items used as G/L accounts in documents, significantly improving table generation performance.                                                                                                                 | SMART SAF-T for Ukraine | New feature    |
| UA           | #102365 | A new fixed asset amount validation has been added to the SAF-T preview tables. For assets with the Asset Valuation Type set to Accounting (or left blank), where Transfers are greater than zero and Acquisition and Production Costs Begin equals zero, an additional consistency check is performed at the Account ID level.                                                                                                                                 | SMART SAF-T for Ukraine | New feature    |
| UA           | #102425 | The logic for populating the Asset Addition and Transfers fields in the SAF-T Assets Valuation table has been updated. For commissioning and modernization transactions performed through reclassification, entries are now reported in the appropriate field based on the depreciation book: transactions from the capital investment book are included in Transfers, while transactions from the accounting depreciation book are included in Asset Addition. | SMART SAF-T for Ukraine | New feature    |
| UA           | #103362 | The display of FA ledger entries opened by drill-down from the Asset Addition and Transfers fields in the SAF-T Assets Valuation preview table has been updated. Reversed FA entries (Reversed = Yes) are no longer                                                                                                                                                                                                                                             | SMART SAF-T for Ukraine | New feature    |

|    |         |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                         |             |
|----|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------|
|    |         | displayed. In addition, the Transfers field is no longer clickable for records with Asset Valuation Type = Tax Accounting.                                                                                                                                                                                                                                                                                                                         |                         |             |
| UA | #101513 | The logic for populating the SAF-T DP Tax Difference Transactions preview table has been updated. If multiple tax difference transactions generated in the statutory report have the same tax difference code, transaction ID, document ID, account ID, corresponding account ID, and amount, all such records are included in the SAF-T document.                                                                                                 | SMART SAF-T for Ukraine | New feature |
| UA | #102195 | The logic for generating the Tax Difference Transactions preview table and the SAF-T XML file without using preview tables has been updated. Records are excluded if their document number matches a cancelled document marked with Show in SAF-T = No.                                                                                                                                                                                            | SMART SAF-T for Ukraine | New feature |
| UA | #103111 | The Tax Difference Transactions table generated together with statutory report data has been updated. Adding and editing records is now restricted for datasets with the Released and Exported statuses. Automatic line numbering has also been added within the same tax difference and dataset, allowing multiple additional records to be created.                                                                                              | SMART SAF-T for Ukraine | New feature |
| UA | #101995 | The Transaction Description field in the Data Preview General Ledger Entries table has been updated. The field is now populated according to the defined transaction type.                                                                                                                                                                                                                                                                         | SMART SAF-T for Ukraine | New feature |
| UA | #97318  | A new field, Zero Correspondence Account Type, has been added to the General Ledger Entries page. When this field is populated manually and the account side (Debit or Credit) is specified, the corresponding zero correspondence entry is created automatically within the same transaction. This makes it possible to obtain the Transaction ID from zero correspondence entries and include zero postings in the General Ledger Entries table. | SMART SAF-T for Ukraine | New feature |
| UA | #100274 | The SAF-T Data Preview Sales Invoices page in the SAF-T audit document has been extended to support a tax breakdown. Previously, only one tax could be displayed per sales invoice line; now multiple taxes are supported.                                                                                                                                                                                                                         | SMART SAF-T for Ukraine | New feature |
| UA | #87501  | Automatic amount consistency validation has been implemented in Preview Data for Purchase Documents and Sales Documents. The system now validates the consistency of amounts between Header, Line, and Totals data for each SystemID and TaxCode. When                                                                                                                                                                                             | SMART SAF-T for Ukraine | New feature |

|           |         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                         |             |
|-----------|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------|
|           |         | discrepancies are detected, error entries are created automatically and displayed in the Amount Consistency section on the Preview Data Check page.                                                                                                                                                                                                                                                                                                                           |                         |             |
| <b>UA</b> | #87462  | The Movement Type determination algorithm in the Movement of Goods table has been modified during SAF-T generation. For transaction classification, additional parameters from Value Entries are now taken into account, including Document Type, Entry Type, and Item Charge No. This enhancement ensures more accurate determination of stock movement types, improves the classification of inventory transactions, and increases the reliability of SAF-T reporting data. | SMART SAF-T for Ukraine | New feature |
| <b>UA</b> | #103773 | The generation of the Other Source Documents table has been updated. Correspondence entries with an empty Source Code are no longer included in the preview table.                                                                                                                                                                                                                                                                                                            | SMART SAF-T for Ukraine | New feature |
| <b>UA</b> | #101278 | The following configurations have been added to the RELEASE 2026.07 settings package:<br>The SAF-T Stat. Rep Row Mapping setup has been added for Appendix RI of Corporate Income Tax Declaration version 29 (Table 71732267).                                                                                                                                                                                                                                                | SMART SAF-T for Ukraine | New feature |
| <b>UA</b> | #102240 | The generation of the SAF-T audit export XML file has been updated when the Split by Size option is enabled. Tags with a fixed order defined by the XSD schema are now exported in the required sequence.                                                                                                                                                                                                                                                                     | SMART SAF-T for Ukraine | New feature |
| <b>UA</b> | #103060 | The generation of SAF-T XML files has been updated when the Split by Size option is enabled. Tables are now exported in the sequence defined by the technical specification and the XSD schema. This ensures the correct order of data within the file and prevents validation errors caused by an incorrect table sequence.                                                                                                                                                  | SMART SAF-T for Ukraine | New feature |

## 9. SMART Payroll Connector for HiBob upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                                                                                                                                                                                            | Functional area                   | Type of change |
|--------------|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|----------------|
| <b>CORE</b>  | #101575 | <p>A built-in retry mechanism has been added for all requests to HiBob. In the event of a request failure, the system automatically retries the request after approximately 30 seconds.</p> <p>Reason:<br/>HiBob may not reliably handle a high number of concurrent requests. Introducing a delay between retry attempts helps prevent request throttling and improves the overall stability of integrations.</p> | SMART Payroll Connector for HiBob | New feature    |
| <b>CORE</b>  | #103122 | <p>A link to the HRIS Employee directory has been added to the Manager ID field on the HRIS Employee page, providing convenient and quick access to the employee's manager information.</p>                                                                                                                                                                                                                        | SMART Payroll Connector for HiBob | New feature    |

## 10. SMART Employee Self-Service upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID      | Content                                                                                                                                                                                                                                             | Functional area           | Type of change |
|--------------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|----------------|
| <b>CORE</b>  | #102254 | The calculation of earned vacation days on the My Vacation Balance page has been updated. If an employee had a negative balance in previous periods, it is now correctly carried over and displayed when the balance is viewed in subsequent years. | Employee Self-Service App | New feature    |

## 11. SMART Payroll and SMART HCM & LMS Connector upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

| Country code | ID     | Content                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Functional area                             | Type of change |
|--------------|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|----------------|
| <b>CORE</b>  | #57798 | <ul style="list-style-type: none"> <li>- The requirement to populate the Primary Company Name field has been removed from the Person card in Payroll.</li> <li>- The integration of all master data related to a person has been updated to use the person's External ID in each organization.</li> </ul>                                                                                                                                                             | SMART Payroll and SMART HCM & LMS Connector | New feature    |
| <b>CORE</b>  | #58599 | <ul style="list-style-type: none"> <li>- The process of automatic data transfer to HCM has been updated. Changes to contracts and employee lifecycle events (hire, transfer, termination, and cancellation of the corresponding events) are now transferred in real time and no longer require additional administrator involvement.</li> <li>- Employee lifecycle operations are now transferred as separate events, which are processed on the HCM side.</li> </ul> | SMART Payroll and SMART HCM & LMS Connector | New feature    |

## 12. Procedure for system upgrade

System upgrade consists of the two stages:

- Code upgrade
- Data upgrade

Code upgrade refers to migration of changes in objects from the release to the customer base performed through the text merge of two versions.

Data upgrade refers to changing the existing data in case a new release changes the data scheme, or in case of new settings. Existing data is changed automatically during code upgrade at the moment when the Data Upgrade procedure starts. Setup of new modules is performed manually.

## 13. Terms and conditions for SMART Localization upgrade

1. SMART business (hereinafter referred to as “the Company”) develops and upgrades the SMART Localization solution (hereinafter referred to as “the Solution”) in accordance with the requirements and limitations defined in the Microsoft Dynamics Partner Localization and Translation Licensing Program (PLLP).
2. On the first workday of each quarter, the Company publishes the Solution upgrades. Subsequently, the Company reserves the right to change the frequency of releasing upgrades.
3. The Solution upgrades are provided to the Company’s customers with active subscription on the free-of-charge basis for all Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central product versions that are at the stage of the basic Microsoft support period. To check the software product lifecycle, go to <https://support.microsoft.com/en-us/lifecycle/search>.
4. The customer system is upgraded upon prior coordination of the upgrade schedule, as well as scope of works on migrating upgrades to the customer systems, including the upgrade of settings and system testing, and shall be performed not later than the next upgrade is released. The estimated upgrade release schedule is once per 3 months. Upgrade can be postponed by 3 months upon prior mutual agreement.
5. The possibility of upgrading the system independently by the customer is also provided for. To this end, the Company shall provide the upgrades, including the recommendations on updating settings and scripts for upgrading data. However, it should be noted that customer modifications of the system may be incompatible with the source code of the received upgrade, and, therefore, the upgrade or executed modifications of the system will have to be adjusted.
6. The Company shall fix the Solution errors on the free-of-charge basis for customers with active subscriptions and those performing regular upgrades in accordance with c. 4.
7. The Company shall provide a detailed description of the changes in each upgrade and publish it not later than the date of the upgrade release.
8. Out-of-band updates in the legislation or out-of-band error fixes are provided to the customers regardless of the frequency of upgrade releases.
9. Upgrading the Solution in full or its selected functionality for the “legacy” system versions that are not part of the basic Microsoft support period in accordance with c. 3 or for customers with no active subscription shall be performed by the Company with due allowance to the fact that such upgrade is developed specifically for such customer and, as a result, may be provided to such customer on a paid basis.
10. Any deviation from these terms and conditions shall be documented in a form of agreement; otherwise, these terms and conditions apply.