
SMART business



Microsoft Dynamics 365 Business Central

SMART LOCALIZATION

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1. Introduction

The document outlines the improvements and changes in the functionality of the SMART Localization solution that are included in the next regular upgrade 2023.07. The upgrade includes changes in functionality for the period from 01.04.23 to 30.06.23

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2. SMART Accounting upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

Country code	ID	Content	Functional area	Type of change
UA	#35888	A bug has been fixed where journal templates were created each time when currency transaction pages were opened.	Financial Management	Bugfix
UA	#35530	Fixed an error in which the source code was not inserted for inventory movement operations. The report 60101 "Updating G/L Entry By Source Code" has been developed, which allows you to insert the source code for historical data.	Items Management	Bugfix
UA	#35006	Changes were made to the calculation of the "Reform VAT Inv. From Date" function and for calculation of the fields "Check Invoice Amount" and "Check Qty. Of Operations" of the page VAT Invoice Customer Reconciliation and VAT Vendor Reconciliation. When calculating the balance for VAT Invoice on a credit memo, operations with Correction=YES are not taken into account	VAT Management	Bugfix
UA	#34838	Inheritance of the Order Number to the Reimbursement operation when it is applied to the Payment operation has been added. In case of cancelling the application, the order number will be cleared.	VAT Management	New feature
UA	#35754	The "Create Total VAT Invoice" function has been fixed. Now the "User ID" field is filled in the created VAT Invoices	VAT Management	New feature
UA	#35865	The ability to write off more than one item to the FA has been added in the Item Shipment with the Act Type= Transfer to FA. Posting restriction has been added - it is impossible to post the Item Shipment with the Act Type= Transfer to FA if the field FA No. is not filled in the lines	Asset management	New feature
UA	#35750	Control for FA re-commissioning has been improved: during commissioning, reversed operations are excluded.	Asset management	Bugfix
UA	#36011	The Agreement No. field has been displayed in the Recurring General Journal lines. Now there is an opportunity to create periodic operations for customers and vendors dividing by agreements	Localization Core	New feature
UA	#36098	Apps only* The error has been fixed where the "Agreement No." field in the Bank Payment Journal was not being populated with the value from the document to which the payment was applied.	Localization Core	Bugfix

UA	#35467	The size of the "Advance purpose" field in the Advance report document has been increased to 80 characters.	Localization Core	New feature
UA	#34562	Apps only* Adjust exchange rates report has been improved in terms of the use of dimensions for revaluation of currency balances on bank accounts. Correction operations now use the dimensions specified on the report request page.	Localization Core	New feature
UA	#35377	Apps only* The " Summarize Real Gains/Losses " setting has been added to General Ledger Setup, which calculates and accounts for the cumulative result of realized exchange rate differences.	Localization Core	New feature
UA	#35854	The Correction marker has been corrected in return documents. If Mark Cr. Memos as Corrections = YES in General Ledger Setup, then in the purchase and sale credit memos, the Correction marker is automatically inserted, and in the sales or purchase returns, the Correction marker is NOT displayed.	Localization Core	Bugfix
UA	#36705	Apps Only* The "Check Bank Extract for Duplicate Entries" feature has been added to the Bank Account card. It specifies if a duplicate record will be imported from the Bank Extract Buffer into the Bank Payments Journal	Localization Core	Bugfix
UA	#33203	Apps Only* Added the ability to use the Data Exchange Definition to upload files to the bank statement buffer and then to the bank payment log. The functionality allows you to configure the download of statements in xml format, for example, the import of SEPA payments was configured for the bank BRD GROUPE SOCIETE GENERALE.	Localization Core	New feature
UA	#35853	Apps only* An algorithm for creating and populating source code for localization documents settings has been implemented, allowing for transaction tracing to its source.	Localization Core	New feature
UA	#35051	The work of the Closing the Financial Period report has been improved in terms of Profit/Loss Calculation, namely, the correct determination of the balancing account number and the creation of correct correspondence of accounts.	Localization Core	New feature
UA	#35887	Apps only* In the process of capitalizing the FX difference when manually applying a payment to invoices, a notification has been added if no transactions were found with a posting date earlier than the posting date of the payment. In order to apply prepayment in this case, you need to select a transaction with	Localization Core	Bugfix

		an Invoice type. A bug with putting the application code in this case has been fixed.		
UA	#36298	Apps Only* The accounting logic for capitalization of exchange rate differences on prepayments has been changed. When a prepayment is canceled, a reversing entry is recorded in the accounts.	Localization Core	New feature
UA	#35214	The logic for determining the payment purpose when importing a bank statement in .csv format from UkrSibbank and SENSE BANK has been improved, if the payment purpose began with a separator and non-separator character at the beginning or end of the payment purpose. For example, the purpose of the payment ";101;31749798;101;USC payment 22%, for 05 mon. 2023;;	Localization Core	Bugfix
UA	#34453	Apps only* The process of accruing depreciation of FAs that have been upgraded has changed. When the 'Skip upgrade period when calculating depreciation' setting is enabled, when calculating depreciation, the system skips the period when the FA was upgraded/repared and stops calculating depreciation from the month following the month the FA was sent for upgrade. When the FA returns from upgrading, the possibility to set a new FA useful life and a new FA depreciation end date has been added. Depreciation at the new (increased) cost and new depreciation period is accrued from the month following the month in which the FA returned from upgrade/repair.	Fixed assets management	New feature
UA	#17634	Apps Only* The sales process of fixed assets has been changed. Now the reclassification of the book value to account 286 "Non-current assets and disposal groups held for sale" takes place using the document Transfer act with the type "Reclassification for sale". A printed form "Act of write-off of the main asset" has been developed.	Fixed assets management	New feature
UA	#36499	Apps only* Errors in the "FA Inventory Act" document have been corrected, such as incorrect display of the fixed assets status filter and an error in the inventory calculation algorithm, which caused fixed assets with zero net book value to be excluded from the inventory report.	Fixed assets management	Bugfix
UA	#34203	Apps only* The ability to filter the report data by two Global Dimensions has been added to the FA Depreciation Turnover.	Fixed assets management	New feature

UA	#36087	Apps Only* A new function Change custom value has been added. Now it is possible to allocate the customs value in the CD document by the UKTZED code	Inventory management	New feature
UA	#36040	Apps only* The algorithm for reversing the inventory write-off document with the МШП (Materials with Special Price) type has been improved. When recording a write-off document of the corresponding type with an adjustment mark, an adjusting document for inventory replenishment in the МШП warehouse is created, which needs to be published.	Inventory management	New feature
UA	#36071	An error during posting of the Invt. Shipments with the type "Low-value items" has been corrected, for the case when the signature of those documents is mandatory. Currently, the specified signatories in Invt. Shipments are transferred to the Invt. Receipt.	Inventory management	Bugfix
UA	#35946	Apps only* An error in the creation of the report Journal of registration of cash documents KO-3 (70859800) was corrected, when documents with type Other did not fall into column 5 and the line Total was counted incorrectly.	Cash and Bank Management	Bugfix
UA	#34062	A change in the export of the beneficiary country's code value has been made to the iBank export format. The beneficiary country's code is exported to the payment order file only if its value is different from the Ukrainian code.	Cash and Bank Management	New feature
UA	#34368	The export of payment orders in UAH for PUMB bank in csv format has been implemented.	Cash and Bank Management	New feature
UA	#35462	Apps only* A new bank statement import format has been added to the bank account card - Universal CSV, which allows you to import the bank statement of JSC "Universal Bank".	Cash and Bank Management	New feature
UA	#35922	Apps Only* In reports 70859807 and 70859820, a Serial No field has been added for printing documents related to fixed assets, allowing its use as needed.	Print forms	New feature
UA	#34529	Apps only* The "Find Entries" button, which allows you to view the entries created during posting by the selected VAT invoice, has been added to the pages of lists of sales/purchase VAT invoices. The "Preview posting" button has been added to the pages of sales/purchase VAT invoices.	VAT Management	New feature
UA	#35152	Changes have been made to the process of forming a VAT invoice for the Service Import: for the purpose of dividing the VAT credit and	VAT Management	New feature

		VAT liability into different periods, Purchase and Sales VAT invoices are created separately. Changes have been made to the Check Registr. VAT Invoices - if the line is matched to the Purchase VAT invoice on the Service Import, then the "Registration Confirmed" and "Registration Date" marks are automatically added to both the Purchase VAT invoices and the Sales VAT invoices at the same time.		
UA	#35640	The actions have been changed on the Check Registr. VAT Invoice page Import Extract VAT Inv. Registration Import VAT Documents Validate lines Now a VAT Invoice in the system cannot be mapped to more than one existing row	VAT Management	New feature
UA	#35723	Improved logic for processing strings with extracts about VAT invoices registration. When VAT invoice with type "Sale" is not recognized, the account type "Customer" is always assigned.	VAT Management	New feature
UA	#35793	Apps only* The issue where sales VAT invoices were not being created for sales with zero price has been fixed. The sales VAT invoice is now created based on the posted sales invoice with the corresponding VAT business group, where field "VAT Invoice Creation" = Account.	VAT Management	New feature
UA	#34470	Apps only* The calculation of compensatory obligations by the share of use when creating a VAT invoice from the Item Shipment Act or the FA Shipment Act has been implemented. The VAT invoice is generated for the VAT amount calculated according to the share of use specified in the VAT period and for the appropriately configured VAT business group specified in the heading of the shipment document.	VAT Management	New feature
UA	#35213	Apps only* The ability to specify VAT business group for compensatory liabilities has been added to the purchase document rows. This allows for calculating tax liabilities that require adjustment separately for each item.	VAT Management	New feature
UA	#36523	The calculation of the fields "Check VAT invoice" and "Check Appendix 2" on the page "VAT Cust. Reconciliation" has been improved, namely, the setup "Disable App+Inv For CrMemo" in VAT business posting group is taken into account.	VAT Management	New feature
UA	#36102	Apps Only* In the deferred income posting functionality, the ability to post some G/L entries on a transit off-balance account has been added, which removes unnecessary turnovers from the income account. This	Operations Reporting	New feature

		option is enabled in the G/L Settings in the "Deferral Posting through Transit Acc. " field. Also, for the correct generation of correspondence entries, this setting includes posting of entries for recognition of deferred income and expenses with the document number, which is generated according to the template "Document number" + "_". For example, if the posting account number is "PRRAX000342", then the number of the income or expense recognition document will be "PRRAX000342_".		
UA	#34514	Apps only* Printed form of the Account Analysis report has been developed using an Excel template. The operation of the report has been improved: the ability to collapse/expand the tab with rows has been added, the Show Source filter field, by which the report rows are displayed with analytics by source type, has been added.	Operations Reporting	New feature
UA	#34413	Apps only* General Ledger Correspondence page has been optimized. It is now possible to collapse tabs, use the focus function in the list part of the page and export to Excel.	Operations Reporting	New feature
UA	#34415	Apps Only* Styling of the G/L Corr. Account Card page has been improved. The ability to search for an account by the entered characters, import lines to Excel and scale them in the browser has been added.	Operations Reporting	New feature
UA	#23522	Apps Only* Basic settings "Cash flow report (direct method)" are made with the help of the Statutory Reports functionality. For the report, data formation in the range of values of the CASHFLOW dimension is used.	Regulatory Reporting	New feature
UA	#35419	A new type of document has been created - ETTN. It is created on the basis of: Posted Sales Shipment Posted Transfer Shipment Posted Return Shipments The document contains all the necessary information for the transfer of data to the EDO provider and registration in the Central Base of e-TTN	SMART e-TTN	New feature
UA	#35516	Apps Only* A new extension to SMART Pay for Ukraine has been created. The possibility of payment through Monobank and LiqPay online acquiring was added. The client can receive a payment link, click on it and make a payment on the service page	SMART Pay	New feature

Apps Only – the functionality is only implemented for the apps for Dynamics 365 Business Central на [Microsoft AppSource](https://www.microsoft.com/appsource). Migration to previous versions may require occurs outside of the release.*

3. SMART Payroll upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

Country code	ID	Content	Functional area	Type of change
UA	#36177	Apps Only* For the Civil contract with the subtype "Gig contract", the check for filling of the Ending Date in the labor contract's header has been canceled. A printed form of a standard template for Gig-contract has been created.	Reporting	New feature
UA	#36727	Information of the code of the type of economic activity according to KVED has been added to the XML files for reports on forms 1-PV (monthly), 1-PV (quarterly), and 3-debt for their further import to the reporting exchange system. The information about AT codifier has been changed in the XML files of the respective reports.	Reporting	New feature
UA	#35066	According to the Order of the Ministry of Finance of Ukraine dated March 2, 2023 No. 113, the codes of the income directory have been updated. The settings of payroll elements have been updated with new income codes.	Reporting	New feature
UA	#35189	The creation of records in Application 1 of the Person Taxes Calculation Report for employees who didn't have income for the current month has been corrected: lines with empty sum values and filled information about the days of employment, unpaid vacation days, etc. have been created for such employees, The creation of records in Application 5 of the Person Taxes Calculation Report for employees who were hired and dismissed in the same month of the reporting quarter has been corrected: such records are reflected in one line.	Reporting	New feature
UA	#35545	Apps Only* The settings for the correct reflecting information of Diia City resident specialists in the Person Taxes Calculation Report were created and updated. Fields for filling of Diia City residency information have	Reporting	New feature

		been added to the Company Information page.		
UA	#34734	In Application 4 of the Persons Taxes Calc. Report the filling of columns 7-8 for employees that working on Civil contracts, has been corrected - for those employees the dates of hiring and dismissal are not filled.	Reporting	New feature
UA	#34732	The reflecting of information of internal co-workers' income in the Persons Taxes Calc. Report has been corrected according to legislation : in Application 1 information is displayed now in separate lines for the primary job and for the internal co-work; inApplication4 the information is reflected as total amount in one line.	Reporting	New feature
UA	#35478	The settings for reflecting the following accruals in Application 1 of the Persons Taxes Calculation Report have been updated: adjustment of wages for the past period that was added in the reason of the accrual of vacation or sick leave; deduction of advanced accrued vacation upon dismissal.	Reporting	New feature
UA	#35539	Apps Only*The calculation of the average number of full-time employees in the report 1-PV month for the case of mass transfers in the middle of the month has been corrected.	Reporting	Bugfix
UA	#36878	The algorithm for filling indicators 3080-3100 in the 1-PV report (quarterly) has been fixed: now these indicators are filled only if the report is created for the last quarter of the year.	Reporting	Bugfix
UA	#35537	Apps Only* New Payroll Elements have been created for the calculation of non-material benefits.	Payroll calculation	New feature
UA	#35869	The speed of final payroll documents posting and operations application has been optimized.	Payroll calculation	New feature
UA	#36130	Corrected definition of AE Periods when calculating vacation compensation upon dismissal.	Payroll calculation	Bugfix
UA	#35808	When posting for a line of a Payroll Document with the element type "Wage" and	Payroll calculation	New feature

		a negative value in the "Payroll Amount" field, the "Correction" mark is added for the closing transaction.		
UA	#34532	The calculation of payroll elements of vacation reserve and UST from the reserve has been updated. The updated settings allow to synchronize the balance of unused vacations with the balance of the vacation reserve general ledger account.	Payroll calculation	New feature
UA	#35939	The group of time activities codes exclusions for average earnings calculation for vacations has been updated: the days of absenteeism and downtime, that was paid by average earning, have been excluded from the group.	Payroll calculation	New feature
UA	#35216	The group of days exclusion within calculation of the average earnings for vacations has been updated with the unpaid mobilization code. The algorithm for vacation's average earning calculation has been updated. The filter for time activity group of days' exclusion is now analyzed for each day of the calculation period.	Payroll calculation	New feature
UA	#35947	According to the clarifications of the PFU, the calculation of sick leave by average earnings has been updated for cases when the calculation period is completely unworked due to illegitimate reasons: such sick leave is calculated on general grounds, not by base salary, and on fact will not be paid.	Payroll calculation	New feature
UA	#35737	The algorithm for sick average earning leave's calculation has been changed in accordance with the clarifications of the Pension Fund of Ukraine. Earnings accrued in periods, not fully worked for valid reasons, will be excluded from the average earning calculation for sick leaves opened from January 1, 2023. At the same time, if there is at least one day off in a not fully worked period, which is not covered by valid reasons, this day remains in the calculation of the average earnings, as well as the income accrued in such month and from which the UST was paid.	Payroll calculation	New feature

UA	#35003	Apps Only* In the Payroll Document line "Payroll Amount" field highlighting has been added.	Payroll calculation	New feature
UA	#35611	According to the clarifications of the Ministry of Economy of Ukraine, the amount of indexation, which occurred for the period until January 2023, is kept for the employee during 2023. Therefore, a new element of indexation for 2023, that can be used for such accrual, has been created.	Payroll calculation	New feature
UA	#35805	Apps Only* For companies on the general conditions of taxation and for residents of Diia City, the UST has been divided for basic salary and for vacations that accrued for the reserve and for expenses. The divide of the UST has been made for the correct reflecting of the maximum income base and the accrued UST for the amounts of wage and vacations in Application 1 of the Person Taxes Calculation Report. The settings for payroll elements that are used for Diia City have been created and updated: element of UST calculation on preferential conditions of taxation for the amount of Diia City's vacation reserve has been created ; element for the UST accrual to minimum insurance contribution amount as been created; elements of PIT calculation for Diya City's sick leaves on the general conditions of taxation have been updated ; the calculation of the PIT on the preferential rate has been updated; the calculation of the UST element from the total income at the preferential rate has been updated.	Payroll calculation	New feature
UA	#36017	According to the Resolution of the Cabinet of Ministers of Ukraine No. 561 dated June 2, 2023, the group of time activities for valid reasons, which are excluded within the calculation of the days of the average earning calculation period for sick leaves, has been updated with the time activity code for military service, without saving the average earnings, from June 7, 2023.	Payroll calculation	New feature

UA	#36749	An error was fixed when, during the batch posting of payroll documents, transactions were not applicable for some of them.	Payroll calculation	Bugfix
UA	#36834	The calculation of the average salary for vacation, business trip, and sick leave has been checked and updated in cases where there are no periods for calculating average earnings or there is no income for these periods (the periods are not worked for valid reasons).	Payroll calculation	Bugfix
UA	#35626	The export format of "Pay Sheet" for the iBank format has been updated.	Payments	New feature
UA	#34437	Apps Only* The ability to visualize the organizational structure and reflect the structural hierarchy, including reflecting of the employees who work in these org. units, has been added for Departments. For the Organizational structure page, on which subordinate positions are displayed, the ability to visualize subordination for positions with an indication of the employees, who work on that, has been added.	Staff List	New feature
UA	#35194	The update of Ending Date for wage elements from the terms of the contract within approving and undo approving a line with Transfer in labor contract with "Civil contract" type has been changed.	Staff List	New feature
UA	#35031	Apps Only* HR Manager Role Center has been updated.	Staff List	New feature
UA	#36074	For ability to check the implementation of the norm of persons with disabilities employment, the canceled report "Report on occupation and employment of persons with disabilities (No.10-POI)" has been returned to the role centers.	Staff List	New feature
UA	#36195	Apps Only* The operation of the "Preparing Transfer Lines" functionality in the Group Order has been updated.	Staff List	New feature
UA	#36815	For time activity codes, that have a setting of determining paid days by working days, if there is a transfer to another payroll calendar	Timesheets	Bugfix

		in the period of absence, the check was added within the order release. In such cases, to correctly determine the amount of paid days, it is necessary to divide the period of absence in the order into several lines.		
UA	#36041	Apps Only* The ability to change Working hours in Vacation Order has been added.	Absence Orders	New feature
UA	#35218	The periods that reduce balance of available vacation days were defined for annual additional vacation. According to the Order of average earnings calculation, for annual additional, additional and social vacations the days, that are excluded from the calculation of average earnings, were defined.	Absence Orders	New feature
UA	#34782	Within canceling posted absence order during the validation of order's inclusion in payroll documents, the search for all payroll documents where the order was calculated was expanded (previously, during the validation, only the first posted salary document was analyzed).	Absence Orders	New feature
UA	#35002	Apps Only* Field names on the Vacation Balance page have been updated.	Absence Orders	New feature
UA	#34552	Apps Only* A new type "Payment Assignment Template" has been added to the Payroll Directory. "Payment Assignment Template" can be added for "Employment Contract Code", it will be transferred to the "Payroll Sheet". Based on the template, a "Payment Assignment" value will be generated in each line of the "Payroll Sheet".	Work with Natural Persons-Entrepreneurs	New feature
UA	#34745	Apps Only* The ability to export payments in the format of regular payments (used for payments under Natural Persons-Entrepreneurs) has been added to the "Payroll Sheet" for salary. When exporting, the value from the "External Document No" field is used.	Work with Natural Persons-Entrepreneurs	New feature
UA	#34268	Apps Only* The "Municipality " field has been added to the Alternative address table. Added the ability to specify the address for the Position. Position and Department	Staff List	New feature

		addresses are displayed on the Employee's card.		
UA	#34295	Apps Only* The ability to add data on the Person's Qualification to the employee's length of service, as on the Work History page, has been added.	Staff List	New feature

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4. SMART Partner Clarity upgrades

The upgrade includes the following improvements, new functional capabilities, and error fixes:

Country code	ID	Content	Functional area	Type of change
UA	#31298	Apps Only* The ability to obtain information for the "Enforcement Individual" request type for individuals has been added.	SMART Partner Clarity	New feature
UA	#31299	Apps Only* The ability to obtain information about the presence of pending court cases related to individuals has been added for customers and vendors.	SMART Partner Clarity	New feature
UA	#31300	Apps Only* Added the ability to obtain information about the presence of court cases with a list of decisions for individuals for customers and vendors.	SMART Partner Clarity	New feature
UA	#33287	Apps Only* Added the ability to obtain data on index of financial score for counterparties.	SMART Partner Clarity	New feature
UA	#33288	Apps Only* The ability to block a counterparty based on their evaluation obtained from an "Express Analysis" request has been added.	SMART Partner Clarity	New feature
UA	#33289	Apps Only* The ability to obtain data on the "Aggressor Analysis " request type has been added.	SMART Partner Clarity	New feature
UA	#33759	Apps Only* A new button "Check Rate Limits" has been added to the "YouControl Integration Setup" page, which displays the number of available requests for data and analytics keys.	SMART Partner Clarity	New feature
UA	#33790	Apps Only* The page "VAT Business Posting Groups" has been updated with fields for mapping YouControl statuses (VAT payer, Non-VAT payer, Single tax payer) for each system VAT business group. A new page "YC VAT Payer Status By Date" has been added, displaying information about the VAT payer status of a counterparty on a specified date. The status is determined using the "VAT Payer Info Log" and "VAT Payers Cancel Log" tables.	SMART Partner Clarity	New feature

		The logic for calculating the VAT payer status has been modified on the "YC Documents Verification" page, according to the statuses indicated on the "VAT Business Posting Groups" and "YC VAT Payer Status By Date" pages. The ability to change the VAT business posting group has been added to the primary document, VAT invoice, Appendix 2, and warehouse documents.		
UA	#34545	Apps Only* A new field "API key analytic" has been added to the "Integration with YouControl Settings" page for entering an analytical key. For the "Sanctions," "Index of Fin. Scor. In Detail," "Express Analysis," and "Aggressor Analysis" requests, the method of obtaining analytical data has been changed to use the new analytical key.	SMART Partner Clarity	New feature
UA	#35273	Apps Only* On the "YouControl Integration Setup" page, a new feature has been added to select the type of blocking for counterparties (Shipment, Invoice/Payment, Both options) and the ability to block sending requests to YouControl for blocked counterparties. The possibility of blocking the counterparty has been added, upon receiving the status "Terminated", "In a state of termination" from the United State Register. In the "United State Register Log" page, new fields "Registration of termination status" and "Registration of termination date" have been added.	SMART Partner Clarity	New feature
UA	#35948	Apps Only* The "VAT Bus. Post. Group Status Diff" field has been added to the Customers and Vendors pages, which displays information if the VAT payer status in the VAT business group differs from the VAT payer status based on YouControl data.	SMART Partner Clarity	New feature
UA	#35949	Apps Only* The ability to send requests to the Unified State Register for companies has	SMART Partner Clarity	New feature

		been added when creating a counterparty for the "Field Validation" action.		
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5. Procedure for system upgrade

System upgrade consists of the two stages:

- Code upgrade
- Data upgrade

Code upgrade refers to migration of changes in objects from the release to the customer base performed through the text merge of two versions.

Data upgrade refers to changing the existing data in case when a new release changes the data scheme, or in case of new settings. Existing data is changed automatically during code upgrade at the moment when the Data Upgrade procedure starts. Setup of new modules is performed manually.

6. Terms and conditions for SMART Localization upgrade

1. SMART business (hereinafter referred to as “the Company”) develops and upgrades the SMART Localization solution (hereinafter referred to as “the Solution”) in accordance with the requirements and limitations defined in the Microsoft Dynamics Partner Localization and Translation Licensing Program (PLLP).
2. On the first workday of each quarter, the Company publishes the Solution upgrades. Subsequently, the Company reserves the right of changing the frequency of releasing upgrades.
3. The Solution upgrades are provided to the Company’s customers with active subscription on the free-of-charge basis for all Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central product versions that are at the stage of the basic Microsoft support period. To check the software product lifecycle, go to <https://support.microsoft.com/en-us/lifecycle/search>.
4. The customer system is upgraded upon prior coordination of the upgrade schedule, as well as scope of works on migrating upgrades to the customer systems, including the upgrade of settings and system testing, and shall be performed not later than the next upgrade is released. The estimated upgrade release schedule is once per 3 months. Upgrade can be postponed by 3 months upon prior mutual agreement.
5. The possibility of upgrading the system independently by the customer is also provided for. To this end, the Company shall provide the upgrades, including the recommendations on updating settings and scripts for upgrading data. However, it should be noted that customer modifications of the system may be incompatible with the source code of the received upgrade, and, as a consequence, the upgrade or executed modifications of the system will have to be adjusted.
6. The Company shall fix the Solution errors on the free-of-charge basis for customers with active subscriptions and those performing regular upgrades in accordance with c. 4.
7. The Company shall provide a detailed description of the changes in each upgrade and publish it not later than the date of the upgrade release.
8. Out-of-band updates in the legislation or out-of-band error fixes are provided to the customers regardless of the frequency of upgrade releases.
9. Upgrading the Solution in full or its selected functionality for the “legacy” system versions that are not part of the basic Microsoft support period in accordance with c. 3 or for customers with no active subscription shall be performed by the Company with due allowance to the fact that such upgrade is developed specifically for such customer and, as a result, may be provided to such customer on a paid basis.
10. Any deviation from these terms and conditions shall be documented in a form of agreement; otherwise, these terms and conditions apply.